

#W-01303A-07-0209

ORIGINAL

ARIZONA CORPORATION COMMISS



0000083020

UTILITY COMPLAINT FORM RECEIVED

Investigator: Guadalupe Ortiz

Phone: [REDACTED] 8 MAR 24

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION

DOCKET CONTROL

Date: 3/21/2008

Opinion **No.** 2008 - 67232

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Kenneth **Last:** Svee

Account Name: Kenneth Svee

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

3/20/2008 - REFERRED THRU CHAIRMAN GLEASON'S OFFICE (ALSO SENT TO COMMISSIONER MAYES, MUNDELL, HATCH-MILLER & PIERCE):

RE: Docket No. W-01303A-07-0209

Arizona Corporation Commission
DOCKETED

MAR 24 2008

From: Ken Svee [mailto:[REDACTED]]
Sent: Wednesday, March 19, 2008 8:28 AM
To: Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web
Subject: Docket#W-01303A-07-0209

DOCKETED BY **ne**

Arizona Corporation Commission members,

I hope you will all take the time to read the Guest Commentary in the Independent Newspaper, dated March 19th, 2008. Over the past 2-3 weeks there have been other editorials from the Sun City Tax Payers Association. These articles, when taken all together, really tell it like it is. I agree with all the comments and statements made by Tracy Spoon and the SCTPA. I also want to emphasize that if the AZ-AM feels a ISO rating of 4, is poor, and want to make Fire Flow Improvements, then it should follow the set standards and foot the bill upfront not ask the tax payers of Sun City to do so.

I also want the ACC to consider this: with a ISO Fire Rating of 4, this district needs no improvements. The most that would occur from the improvements would be a rating of 3, which is insignificant.

The Youngtown Mayor keeps saying that the City of Youngtown, cannot sell bonds or have special assessments for improvements. Then I think, for future utility improvements in Youngtown and this project, the City of Youngtown should approach the State of Arizona to obtain that authority. This way they would not have to ask the citizens of Sun City to foot the bill.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

If the ACC approves this application prepare for more of the same in the future. I say stick to the normal procedure!

Kenneth Svee
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/21/2008 - Email to Customer:

March 21, 2008

RE: Arizona American Water Company ("AAWC")
Docket No. W-01303A-07-0209

Dear Mr. Svee,

Your email dated March 19, 2008 regarding the Arizona American Water Company ("AAWC") rate case sent to Chairman Gleason, Commissioner Mayes, Mundell, Hatch-Miller and Pierce will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will take the opinion that you have provided into consideration before a decision is rendered in the AAWC application.

As previously advised, concerns raised in letters received from customers assist the Commission during the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates the time you have taken to express your comments and concerns on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000 or directly at [REDACTED]

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division
[REDACTED]

3/21/2008 - Email from Customer:

Thank you so much for your responses. Kenneth Svee

3/24/2008 - CLOSED
End of Comments

Date Completed: 3/24/2008

Opinion No. 2008 - 67232